

How well are we doing?

We constantly monitor our performance, helping us determine what is working well and what needs improving. We set targets for key areas of the business and performance is measured against these.

You can also click [here](#) to open [Looking Ahead 2008-2012](#), with details of our current plans and targets for the next five years.

On this section of the website we provide regular updates with our latest performance figures. Below are links to the latest housing management figures for the end of the financial year 2009/10 (31st March 2010).

If you have any comments or suggestions with regards to this section of the website, please contact us using the contact link further down this page.



 [Compliments and complaints](#)

 [Empty homes](#)

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Would you like to know more about any aspect of our performance? Contact [Steve Rice](#) for more information