



## Getting involved

### Getting involved

There are lots of opportunities to be involved in our work. A resident can decide on their level of involvement from one of consultation to standing for election to the board.

There are several levels of involvement depending on individual interests and time available. We cover costs of travel, provide refreshments and meet childcare costs.

### Open Door

Our residents newsletter, Open Door, is produced by an editorial group of active residents. [Click here to see the Winter 2007/8 edition](#) (3mb download).



### Act network

We have Active Community Tenant networks (Act) working as part of our overall tenant consultation and involvement. Membership is not restricted and groups work on an area basis. [Click here](#) to find out more about Act.

### Focus groups

We encourage residents to join Focus Groups set up to discuss a particular part of our work and how we can improve service in that area.

### Residents associations

These aim to improve the quality of life for the wider community and are highly valued by us. Associations can apply for financial help and can take advantage of free subsidised training

### Regional committees

We have five regional committees serving a particular part of the area. They are responsible for

- agreeing the major repair and improvement programmes for their region
- overseeing resident satisfaction for all areas of our service
- agreeing sites for development and for buying land
- overseeing performance targets such as voids and arrears
- contributing to overall Group policies

Training is provided to help new members understand their roles. [Click here](#) for more information on Regional Committees

The regional committee areas are

- Cornwall West (Carrick, Penwith, Kerrier, Isles of Scilly)
- Cornwall East (Restormel, North Cornwall, Caradon)
- Plymouth
- Devon North (North Devon, Torrington, West Devon, Mid Devon)
- Devon South (East Devon, Exeter, Teignbridge, Torbay, South Hams)

Each Regional Committee has directly elected tenant representatives. Elections are conducted by the Electoral reform Ballot Services every summer. All residents can vote. Results are published towards the end of August with appointments effective

following the Annual General Meeting usually in September.

### **Board membership**

Residents can stand for election to the DCHA Board in the same way as for regional committees.

### **Related Links:**



[Making Things Happen leaflet](#) Information about a range of opportunities for involvement



[Resident Involvement Statement](#) Our regulatory statement about resident involvement, published in 2005



[DCHA elections 2006](#) Our leaflet about the most recent residents elections

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